



Queensland Hubs – Learning Exchange

Session #1 Setting the scene

Thursday 6 August 2026

The first session of the Queensland Hubs – Learning Exchange was about bringing people together and laying the foundations for a growing community of learning across Queensland.

Overview

We began by setting the scene for the series and introducing the Queensland Child and Family Hubs Framework, exploring how it can support the development and strengthening of child and family hubs across diverse communities.

We also heard from two Queensland hubs that are already using the Framework in practice, sharing their experiences, insights and lessons learned.

What we heard

Sophie Morson, Principal Partnerships Manager – Hubs, Queensland Kids Partnership (Facilitator)

- Framed the session around the role of child and family hubs in bringing families together and connecting them with integrated services.
- Introduced the Queensland Child and Family Hubs Framework as a practical tool for strengthening hub design, partnerships, workforce capability and systems change.

www.tqkp.org.au/child-family-hubs

- Highlighted the emerging evidence base for hubs, including Sure Start in UK and Community Hubs Australia.

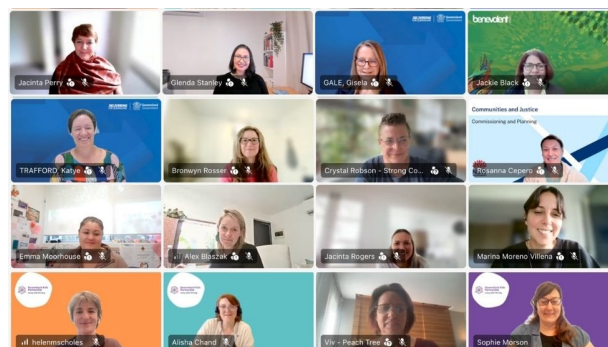
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Queensland Hubs – Learning Exchange

First monthly online session
Thursday 6 August 2026 (11.30am)

An interactive session including the following speakers:

- Viv Kissane OAM**
CEO and Co-founder
Peach Tree Perinatal Wellness
- Sophie Morson**
Principal Partnerships Manager – Hubs
Queensland Kids Partnership
- Dr Glenda Stanley (EdD)**
Practice Lead for FamilyLinQ
The Bryan Education Foundation



- Positioned the Queensland Hub Exchange of Expertise and Learning (QHEEL) as a way to build shared capability, surface local practice, and connect Queensland work with national hub developments. www.tgkp.org.au/hubs-learning

**Dr Glenda Stanley (EdD), Practice Lead for FamilyLinQ,
The Bryan Education Foundation**



- Shared FamilyLinQ's journey as an integrated school-based hub model bringing together families, education, health and support systems in Logan (Kingston & Corymbia).
- Described how FamilyLinQ developed its own practice framework - alongside development of the Queensland Child and Family Hubs Framework - grounded in deep listening, First Nations and community knowledges, trauma-informed practice, welcome, connection and belonging.
- Reflected on how FamilyLinQ has shifted from the backbone organisation "holding" relationships to a more collective systems approach where families, services, schools and communities share responsibility for connection and change.
- Highlighted the key focus as creating spaces where families feel welcome and have a sense of ownership and connection.
- *"For some families, school wasn't a space where they had felt welcomed previously. It was really important for us to ensure that parents, alongside children, had a space that felt like their own."*
- *"Relationships can't be sustainable if they're dependent on one organisation or key individuals. If we're looking at systemic change, it needs to be a much broader focus."*
- *"We are now purposeful about connecting families to families, families to services, services to services, and communities to systems."*
- *"As Our Place describes it, we are the glue that dries clear in order to create the systemic change we aim for."*

**Viv Kissane OAM, CEO and Co-founder, Peach Tree
Perinatal Wellness**



- Described Peach Tree as a peer-led, lived-experience service supporting parent mental health and wellbeing during pregnancy, early parenting and the early years.
- Explained how Peach Tree's parent wellbeing centres reduce barriers to support through self-referral, free access, flexible peer groups, peer navigation and warm referrals.
- Emphasised that the Queensland Child and Family Hubs Framework has helped Peach Tree articulate its role in the service ecosystem, scale to seven centres, maintain consistency while adapting locally, and reinforce the central message that supporting children starts with supporting parents.
- *"Supporting children starts with supporting parents."*

- *"Families rarely present with a single issue."*
- *"We talk a lot about 'corridors of connection' at Peach Tree – using our centres as places where parents can connect to peers, services, community activities, their babies and children, and back to themselves."*
- *"Lived experience shapes everything we do – our service design, delivery, peer practice, evaluation and workforce development."*

Key takeaways:

- **Welcome and belonging** - Hubs can create places where families feel welcome, connected and able to participate.
- **Relationships are everyone's work** - Sustainable change cannot depend on one organisation or individual. Stronger systems connect families, services, schools and communities.
- **Parent wellbeing matters** - Supporting children includes creating the conditions for parents to be supported, connected and well.
- **Frameworks provide direction** - The Queensland Child and Family Hubs Framework can provide a common language and "guardrails" while allowing hubs to adapt to their local communities.

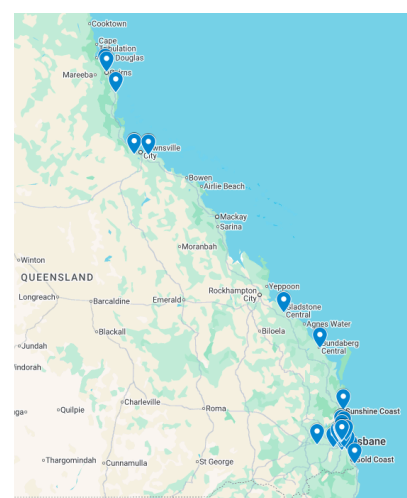
Links shared:

- QKP Partnership survey – 10-min survey for anyone connected to QKP – open until end August - www.surveymonkey.com/r/QKP_PS_2026
- National Child and Family Hubs Snapshot survey – for all hubs in Australia - open until the end of August 2026 - www.childandfamilyhubs.org.au/national-snapshot
- Join the NCFHN mailing list - www.childandfamilyhubs.org.au

Attendees:

The session received 63 registrations with 42 participants attending on the day from organisations including: Benevolent Society, Centacare FNQ, Centre for Relational Care, Children's Health Queensland, Community Support Centre Innisfail (CSCI), Dads Group, Darling Downs West Moreton PHN, Department of Communities and Justice – NSW, Emerging Minds, FamilyLinQ, Goodstart Early learning, Honour Early Learning Centre, Mission Australia, Murdoch Children's Research Institute, Peach Tree Perinatal Wellness, Queensland Education Department, Queensland Kids Partnership, Strong Communities Ltd, Third Story, University of Queensland, WA Social Services, Wesley Mission Australia and yourtown.

Map shows distribution of Queensland registrations, noting that participants also joined in from ACT, NSW, SA, Vic, WA.



Next learning exchange:

- 11.30am - 1pm, Thursday 3 September
- How we talk about hubs matters
- **REGISTER HERE**
<https://events.humanitix.com/queensland-hubs-learning-exchange-september>

For more information:

Sophie.morson@aracy.org.au

www.tqkp.org.au/hubs-learning

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Queensland Hubs - Learning Exchange

Monthly online session #2

Topic: How we talk about hubs matters 

Let's learn more about how framing evidence and narrative strategy can help us build engagement and support for hubs.

**Thursday 3 September 2026
11.30am - 1pm**

[www.events.humanitix.com/queensland-hubs-learning-exchange-september](https://events.humanitix.com/queensland-hubs-learning-exchange-september)

This series is an offering of Queensland Hubs Exchange of Expertise and Learning, which is supported by the National Child and Family Hubs Network, and funding from Minderoo Foundation.

Queensland Kids Partnership
every child thriving

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