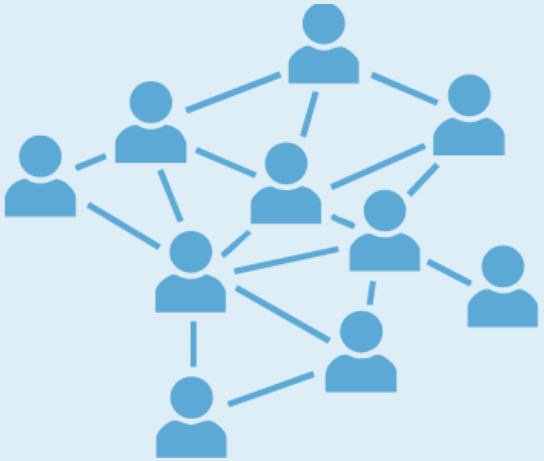
Welcome to …





Hubs Connect:
Meet, share and learn

Thursday 5 November 2026

Together, let's build a collaborative learning community for all Queensland hubs.
Because when we support hubs, we support families and children to thrive.

This is an offering of Queensland Hubs Exchange of Expertise and Learning (QHEEL), with support from the National Child and Family Hubs Network, and Minderoo Foundation.

Queensland Kids Partnership
every child thriving

National Child & Family Hubs Network

MINDEROO FOUNDATION

We acknowledge the Traditional Owners of the places where we live and work, and their continuing connection to land and sea, kin, culture and community.

We pay respect to Elders past and present, and to First Nations colleagues.

We acknowledge the resilience, determination, leadership, generosity and innovation of First Nations peoples, and we recognise the value inherent in Indigenous ways of ‘knowing, being and doing’.



“Was great to feel connected to others working in the same space."

- Session 1 participant, August 2026

Objectives

Of today's session…..

- Connect with others who are interested in hubs
- Share and celebrate what's working
- Explore the challenges you're experiencing, and possible solutions
- Exchange ideas, resources and learnings
- Hear more about the work of the National Child and Family Hubs Network
- Help identify where future learning and support could be most useful for Queensland hubs

Of this learning exchange series

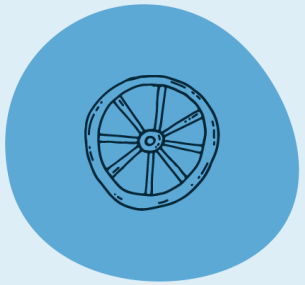
- Learn from others working in and alongside Queensland child and family hubs.
- Build practical knowledge you can contextualise to apply in your own setting.
- Access evidence, tools and resources to support your work
- Strengthen connections with others interested in hubs.
- Contribute to a shared understanding of effective practice.
- Build a network of people interested in hubs in Queensland.

Centring the role of the National Child and Family Hubs Network

- It is a national, multidisciplinary group dedicated to strengthening child and family bubs across Australia.
- It unites service providers, community-based organisations, advocates, researchers and policymakers to build the capacity of hubs and enable more children and families to access the care they need to thrive.
- The NCFHN advocates for the role of hubs in addressing social challenges and policy opportunities, including implementation of the **Thriving Kids initiative**

National Child & Family Hubs Network

Housekeeping



- Please introduce yourself in the chat, including the Country that you're dialling in from today
- This session will be recorded but only for internal purposes.
- Please leave cameras on if possible, especially during breakout rooms.
- Pop your hand up if you'd like to speak, or use chat to post any questions.
- We'd love to take a screenshot at some point during the session for sharing with others!
- We'll be using a Miro board during the session, but please feel free to use the chat instead if you have trouble accessing it or find it hard to navigate (especially if dialling in from a phone).
- We'll post the evaluation survey link throughout the session so anyone needing to leave early can still access it. We'd love to hear your thoughts given today's format is a new one for us!
- The Miro board also includes links to resources from previous session so we'll grow it as a community asset over sessions.



For more info about Logan’s hubs https://logantogether.org.au/model/community-hubs/

About QKP

We are a growing partnership of people and organisations committed to every young Queenslander thriving

QKP is a Queensland-based systems change collaborative initiated and hosted by ARACY – Australian Research Alliance for Children and Youth.

qkp.org.au

Queensland Kids Partnership 2025-2030 Impact Strategy

Our Intergenerational Vision

Queensland is creating the systems and environments young Queenslanders need to thrive, and reducing the barriers, inequities and adversities that get in the way.

Every community is resourced and enabled to raise thriving children and young people.

Every family is supported and connected.

Every young Queenslander is thriving.



Our 2025-2030 Strategy & Intended Impact

Stewards	Partners	Collaborators	Networks	System Impacts
Engaging Hearts and Mindsets	Communicating effectively about what kids need to thrive			**Increased connectivity** More connected places & services that collectively act, learn and adapt to positively shift systems.
Building Brains and Bodies	Building the knowledge and skills of caregivers & practitioners			**Increased capacity** More fair and sufficient resources driven by what works to enable all young Queenslanders to thrive.
Integrating Hubs and Spokes	Ensuring kids get the support they need, when they need it			
Enabling Stewards and Voices	Supporting Queenslanders to steward systems for thriving kids			**Increased capability** More Queenslanders with the knowledge, language, tools, and skills they need for young Queenslanders to thrive.
Strengthening Places and Spaces	Supporting communities to create places where kids can thrive			
Growing Investments and Impacts	Ensuring resources are fair and impactful			**Better experiences** More kids and caregivers with access to the support they need at the right time, right place and in the right ways.

The **Integrating Hubs and Spokes portfolio** is one of six integrated portfolios that work together to implement the QKP 2025-2030 Impact Strategy.



What are child and family hubs?

Raising children is like navigating waters or sailing a boat.

To thrive, we want children's lives to stay on an even keel. But all families experience rough waters from time to time, particularly when we encounter life challenges such as health issues, financial constraints, housing instability or social isolation.

Child and family hubs (hubs) are like **safe harbours** for families. They give families a place to feel welcome, find their bearings and develop a sense of belonging.

Hubs can also act like **lighthouses** for families. Instead of navigating systems alone, hubs can help set a clear course by connecting them smoothly with community support and services (such as health clinics and early education) in one place.

And when families can navigate with that support, children do better, families feel more empowered and communities are stronger.

Critical roles of hubs include:

1. Providing opportunities to build adult capabilities and for families to create social connections
2. Improving equitable access to a range of health, learning and social services using a family-centred approach. #1 #2

Hubs are offered in a diverse range of settings including:

- early childhood education and care (ECEC) services
- schools
- community/non-government organisations
- Aboriginal and Torres Strait Islander community-controlled organisations (ATSICCOs, sometimes also called ACCOs)
- primary health care
- virtual/digital (online)

Types of hubs in Queensland

These include:

- ATSICCOs
- Neighbourhood and community centres that include a focus on children
- Cultural hubs that support culturally and linguistically diverse (CALD) children and families
- Hubs run by community leaders and organisations
- Early Years Places funded through the Department of Education
- Public libraries that aim to operate in an integrated way to respond proactively to local child and family needs

Growing evidence base

- Sure Start (England) – significantly improved health and academic outcomes, and reduction in criminal and problem behaviour; huge variability in effectiveness
- Community Hubs Australian SROI (2023): $3.50 return for every dollar spent

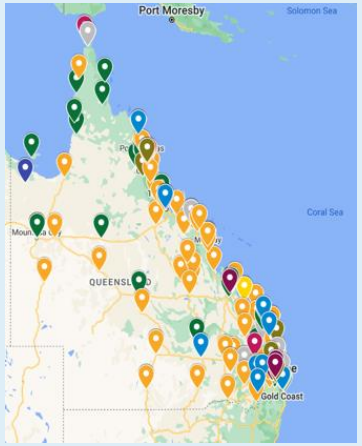
#1 Social Ventures Australia (2023)

#2 National Child and Family Hubs Network (2023)

QKP's hub journey so far…..

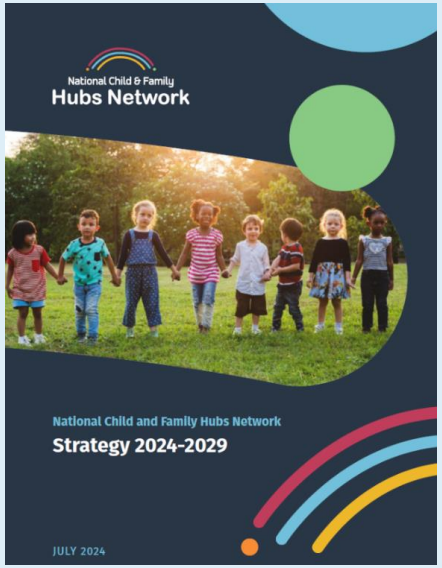
2023

- QKP received funding from The Bryan Foundation to develop a map of Queensland hubs, develop a framework to guide good practice for hubs in any setting
- Guided by cross-sectoral steering group (including government agencies, QATSICPP and the NCFHN)
- Iterative testing of the Framework, with feedback from over 160 people



2024

- Framework refinement and design
- Map and Framework were located on a dedicated QKP hub's page
- Online launch of the Queensland Child and Family Hubs Framework co-hosted by the NCFHN and ARACY, with over 400 people attending



2025

- Funding sourced from Minderoo Foundation to undertake activities to 2027 aimed at building capability building and fostering innovation amongst Queensland hubs
- This became known as the **Queensland Hub Exchange of Expertise and Learning (QHEEL), which is centred around bringing the Framework to life.**
- This online series is a QHEEL activity.

Waterways immersion – Cairns



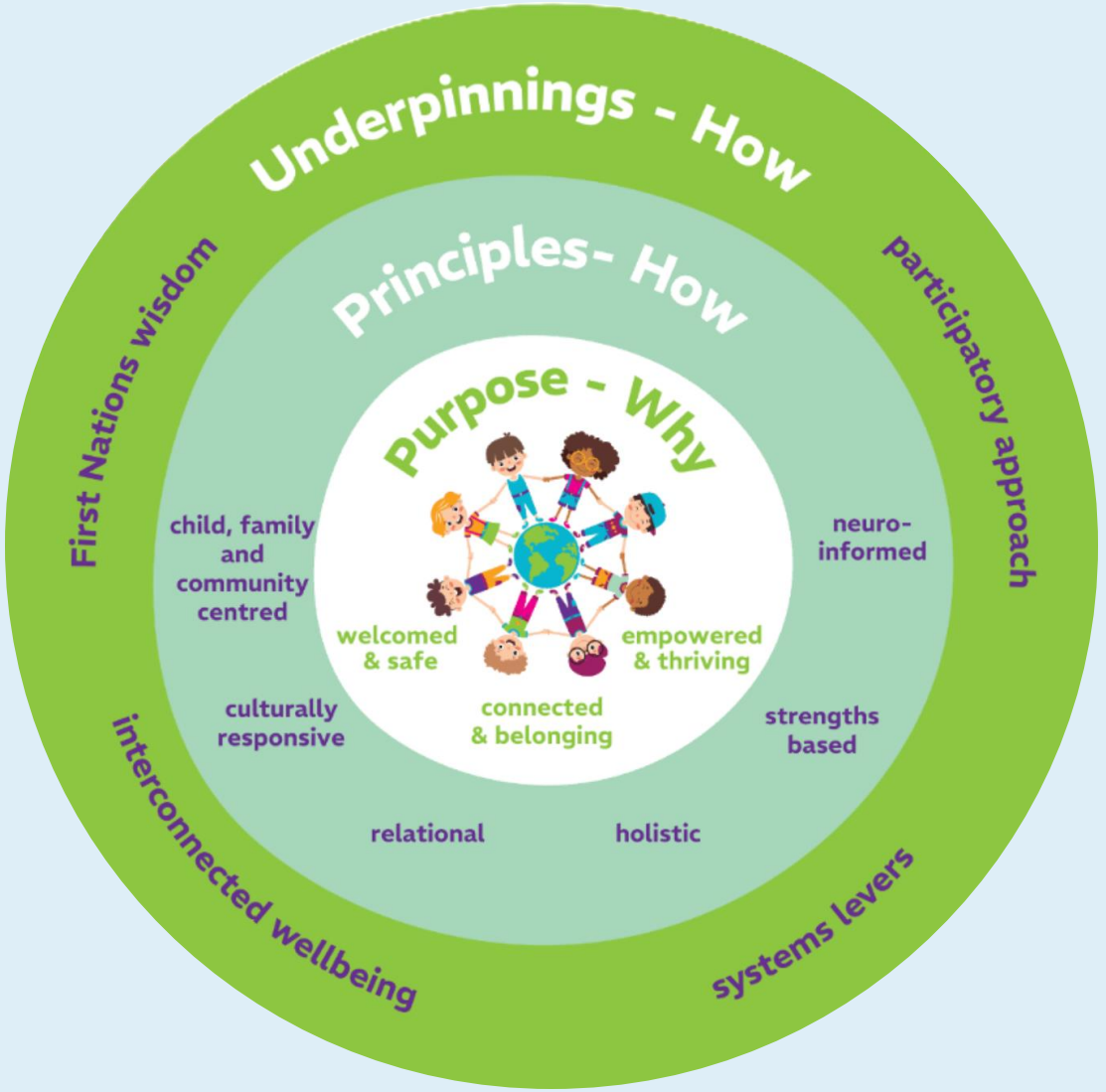






Queensland Child & Family Hubs Framework: Document 1





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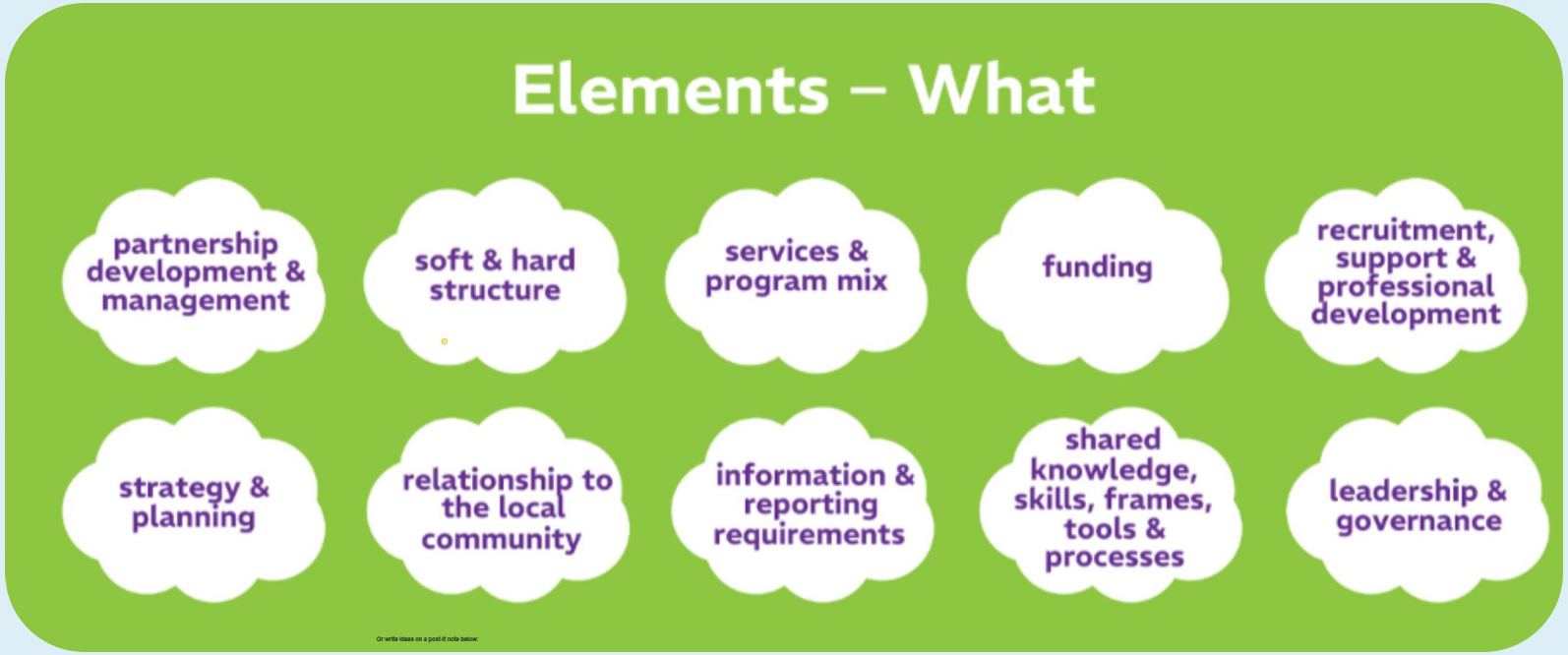
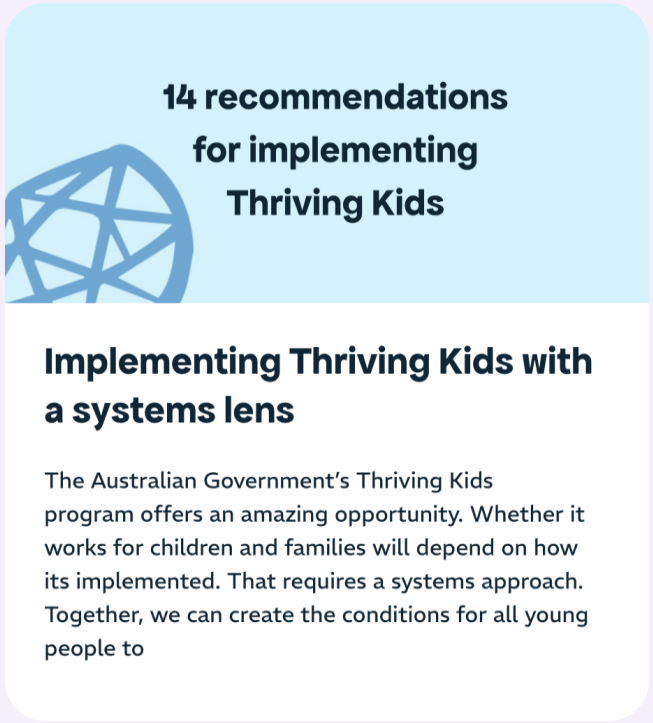
Queensland Child & Family Hubs Framework: Document 2





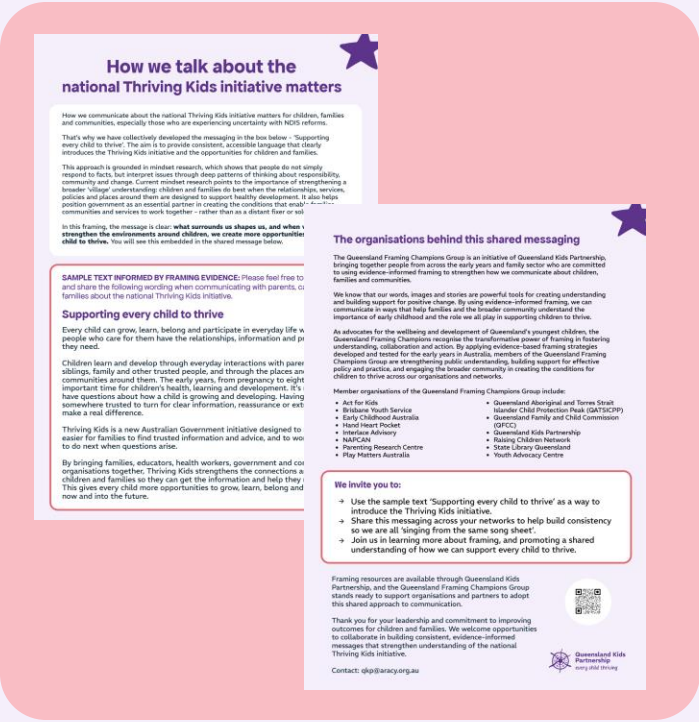
Thriving Kids Initiative



https://qkp.org.au/recommendations-for-thriving-kids/



https://qkp.org.au/proposal-rtkps/



https://qkp.org.au/resources/framing-in-practice/

QKP’s Framing Champions Group

Framed, shared messaging for the national Thriving Kids initiative

Audience: Families with children aged from birth to 8 years, with developmental delay and autism or are those who are curious or worried about their child development (secondary audience broader stakeholders)

Purpose: Clearly explain Thriving Kids to an uninitiated member of the audience in a way to speak to the opportunities for their children.

Include productive mindsets/frames: 'government as partner’, ‘it takes a village'; now and future, core story frames; avoid othering and individualism and crisis

Using the frames

Start with the child - not the program

Fairness

Widen the lens - avoid family bubble & keep parents/carers central

Every child can grow, learn, belong and participate in everyday life when the people who care for them have the relationships, information and practical help they need.

Health and learning frame - Core Story

Importance of place

Children learn and develop through everyday interactions with parents, carers, family and other trusted people, and through the places and communities around them. The early years, from birth to eight, are an important time for children's health, learning and development. It's natural to have questions about how a child is growing and developing. Having somewhere trusted to turn for clear information, reassurance or extra help can make a real difference.

Government as partner

Thriving Kids is a new Australian Government initiative designed to make it easier for families to find trusted information and advice, and to work out what to do next when questions arise.

It takes a village

By bringing families, educators, health workers, government and community organisations together, Thriving Kids strengthens the connections around children and families so they can get the information and help they need earlier. This gives every child more opportunities to grow, learn, belong and thrive.

Early matters

CURRENT SESSION



1- Fill in at start of session

Sticky stack

What is of particular interest to you?

The following elements come from the Queensland Child & Hubs Framework. Add your name to any that you are particularly interested in, either by typing or adding a sticky note.

[illegible]	ADD NAME
[illegible]	ADD NAME
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2 - Instructions for speed networking

NO NEED TO RECORD ANYTHING ON MIRO
Total

Break-out Round 1:

Each person take 2 minutes to answer:
- What's your name and where do you work?
- What's your interest in hubs?

Break-out Round 2:

Each person takes 2 minutes to answer:
- What's your name and where do you work?
- What strengths or challenges are you experiencing in relation to integrated supports/hubs?

Notes:
- 3 people per group
- 2 minutes per person
- Others to listen, not inquire or respond, but to time keep
- No need to record on Miro
- 2 minute transition between rounds, with 1 minute announcement before returning to main room

3 - Instructions for deeper dive

NO NEED TO RECORD ANYTHING ON MIRO

Breakout room (pairs)

Critical Friend Deep Dive
We're now moving from networking... to a deeper conversation where you can discuss something that's live for you at the moment and you're happy to share.

Take 7 minutes each
Share something about your work that you'd like to get a fresh perspective on and/or ask questions.

The job of the listener is to listen and help problem solve.

4 - Your views and ideas

Sticky stack

- How do you think a coalition of hubs in Queensland could add value to your work?
- What would it take for a hub capability plan for Queensland to have impact on your work?
- What do you know is already happening regarding hub research and development in Queensland?

5 - Use this anytime throughout the session

THIS IS A FREE-FOR-ALL SHEET
FEEL FREE TO ADD ANY COMMENTS / QUESTIONS TO THIS PAGE ANYTIME THROUGHOUT THE SESSION

Sticky stack

6 - sharing contact details & info

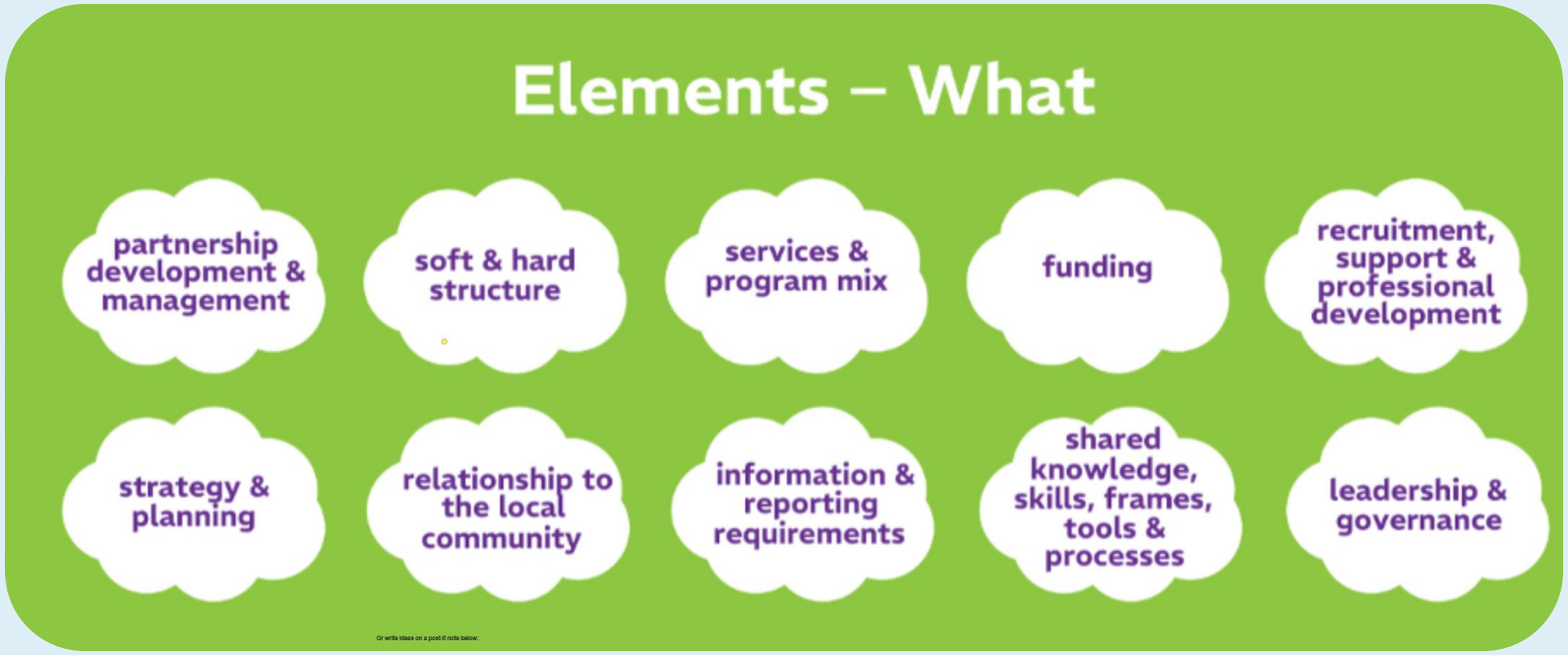
NOTICEBOARD - Add your contact details here if you are happy to be contacted by others in the group. Feel free to add a bit about your work. Add EVENTS or activities that you'd like to share with the group.

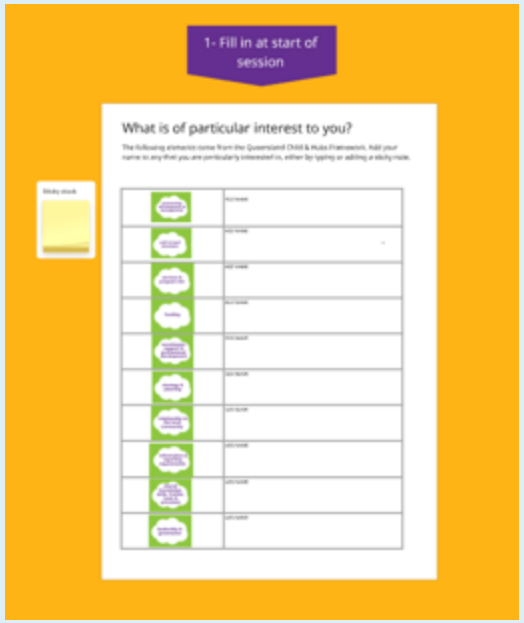
Sticky stack

Thinking about the Framework

Add your name in the sticky note next to 1-2 elements of the Framework that are of particular interest to you.

If you're having trouble accessing Miro, just make a note of this in the Chat.





The National Child and Family Hubs Network



Jacinta Perry
Senior Project Coordinator - Capacity Building Lead
Murdoch Children's Research Institute (MCRI)

Together, we're strengthening Child and Family Hubs so all families can access quality, connected services, supports and social connections when they need them.
The Network brings together families, community organisations, researchers, advocates, practitioners, decision-makers, philanthropists, and government to:

- **build and share evidence** about what works
- **advocate for policies and systems** to strengthen and expand Hubs
- **centre family voices** in Hub and Network decisions
- **strengthen collaboration** and capability across the sector.

National Child & Family Hubs Network

In partnership with…

The Ian Potter Foundation

MINDEROO FOUNDATION

PRF PAUL RAMSAY FOUNDATION

Queensland Hubs – Learning Exchange



Thursday 3 December 2026
11.30am - 1pm (AEST)

How hubs can support culturally and linguistically diverse children, families and communities to thrive

This is an offering of Queensland Hubs Exchange of Expertise and Learning (QHEEL), with support from the National Child and Family Hubs Network, and funding from Minderoo Foundation.

Queensland Kids Partnership
every child thriving

National Child & Family Hubs Network

MINDEROO FOUNDATION

https://events.humanitix.com/queensland-hubs-learning-exchange-december-2026



National Multicultural Children's Scoping Project — Childhood Sector Roundtable

Register

Wed, 11 Nov, 2pm - 3:30pm AEST
Add to calendar

Online Event

SSI PTY LTD
20 followers • Contact host

https://events.humanitix.com/national-multicultural-children-s-scoping-project-childhood-sector-roundtable

Join the Local Government Online Play Dates!

- **Thursday 12 November | From growth to lasting community benefit** – with Daniel Fletcher, Western Downs Regional Council
- **Friday 13 November | What do children and young people need from this place?** – with Catherine Rennison, Australian Child & Youth Wellbeing Atlas, University of Western Australia
- **Friday 20 November | Can children play where they live?** – with Hyahno Moser, Australian Institute of Play
- **Friday 27 November | More than a playground: Designing parks where children play, families move and communities connect** – with Dr Tamra Jones & peers from James Cook University

Find out more and register

https://qkp.org.au/our-initiatives/local-government-playbook/



Developing a **Local Government Playbook – Every Child Thriving** is a new initiative – find out more here https://qkp.org.au/our-initiatives/local-government-playbook/

Ongoing learning opportunities

Framing for Change Community of Practice

What: 1-hour online CoP hosted by QKP

Who: Anyone interested in framing

When: 6-weekly

Brain Building in the Early Years Community of Practice

What: 1-hour online learning hosted by Project ECHO

Who: Anyone interested in knowing more about children's brain development

When: Monthly

Queensland Hubs - Learning Exchange

What: Monthly online 90-minute learning session

Who: Queenslanders who are interested in hubs

When: Ongoing monthly

We would love your feedback!

www.surveymonkey.com/r/FGKFP5Z

“Instead of praising people for being resilient, change the systems that are making them vulnerable.”

- Muna Abdi

Stay in touch:

qkp@aracy.org.au

www.linkedin.com/company/queensland-kids-partnership/

@ThrivingQldKids

qkp.org.au

Queensland Kids Partnership is an initiative of ARACY